

# End of Life Notification

## 2MP Low Light IP Vandal Resistant Dome Camera SY-VRD3-LLX / SY-VRD3-S-LLX / SY-VRD2.4-S-LLX

27 August 2019

This notification is to inform you that the following products have now transitioned to “End Of Life” status and are no longer available to purchase after the current stock runs out.

### 1.1 Affected Products

Product Part Numbers	Description
SY-VRD3-LLX	2MP Low Light IP Vandal Resistant Dome Camera 3x zoom
SY-VRD3-S-LLX	2MP Low Light IP Vandal Resistant Dome Camera 3x zoom with smoked bubble
SY-VRD2.4-S-LLX	2MP Low Light IP Vandal Resistant Dome Camera 2.4x zoom with smoked bubble

### 1.2 EOL Reason

The camera’s chip sets are EOL.

### 1.3 Proposed Product End of Support Period (EOS)

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.

### 1.4 Replacement Product

Product Part Numbers	Description
SY-VRD3-S-LLP	2MP Low Light IP Vandal Resistant Dome Camera 3x zoom with smoked bubble
SY-VRD2.4-S-LLP	2MP Low Light IP Vandal Resistant Dome Camera 2.4x zoom with smoked bubble

## 1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	August 2019
Last Time Buy (LTB) Date	August 2019. Please contact your account representative.
End of Service (EoS)	Please refer to your specific warranty terms and conditions.

## 1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

## 1.7 Firmware Versions

Product	Firmware
SY-VRD3-LLX	sy20180319NSX November 2018
SY-VRD3-S-LLX	sy20170927NSX September 2017
SY-VRD2.4-S-LLX	sy20170601NSX June 2017
	sy20170106NSX
	sy20160921NSX

## 1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.