

End of Life Notification

e100

The e100 and all variant model lines have been discontinued. Support of existing units can be achieved with replacement parts, where applicable. Please consult Synectics for further details.

1.1 Affected Products

Product Part Numbers	Description
Synectics e100	Encoder
Synectics e100i	Encoder

1.2 EOL Reason

Sub-component End of Life

1.3 Proposed Product End of Support Period (EOS)

There is not yet a specific date applicable on this EOL due to existing stockholding, therefore please contact your account representative for more information.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.

1.4 Replacement Product

Please contact your Synectics representative for a suitable product replacement.

1.5 EOL Notification Dates

Milestone	Date
EOL Notification Date	May 2017
Last Time Buy (LTB) Date	Estimated late 2018
End of Service (EoS)	Standard Synectics warranty and support

1.6 Response

For additional information regarding this notification, please contact your local Synectics representative.

1.7 Firmware and Software Versions

Product	Latest Firmware	Last Software
SY1434	3.5.2.4	PSN upgrades continue throughout EOL period

1.8 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. No guaranteed further support will be provided once the End-of-Service timeline is reached for hardware issues, except for those customers with valid warranty or project extensions.

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Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.