

End of Life Notification

COEX™ Analog Camera Stations

The purpose of this notification is to communicate that Synectics is discontinuing the product(s) identified below. The timeline and terms and conditions associated with the product discontinuation are contained within this notification.

The COEX range of analog camera stations is to be discontinued due to the obsolescence of analog CCTV camera modules from main manufacturers such as Sony, JVC, Hitachi, Samsung, etc.

Synectics is informing customers of this discontinuation to ensure we manage our inventory, as well as offer our customers the best level of service and the most economic supply chain.

1.1 Affected Products

Product Part Numbers	Description	Recommended Replacements
Cx-1x10-x-xxx	C-Series Camera Station with +CCD, 10x Optical Zoom	To Be Confirmed (TBC)
Cx-1x18-x-xxx	C-Series Camera Station with ¼+CCD, 18x Optical Zoom	TBC
Cx-1x36-x-xxx	C-Series Camera Station with ¼+CCD, 36x Optical Zoom	TBC
C1-F	C-Series Camera Station with +CCD, Varifocal Lens	TBC

1.2 EOL Reason

Due to the ongoing advancement in imaging sensor technology, market trends within the field of CCTV are now, more than ever, following the customer expectation for higher resolution digital images brought about by the latest HD and 4K camera technology. As a result of this trend, all the premium-brand camera module manufacturers have made the decision to exit from the analog Standard Definition (SD) market and focus all their efforts solely on High Definition (HD) and 4K platforms.

As the vast majority of camera stations manufactured by Synectics for use within the Petrochemical and Marine market sectors are now using the latest HD IP technology, we too have to respect the direction of this trend and so have subsequently made the decision to phase out the production of analog and SD IP camera stations.

Due to the variance and specialist/bespoke nature of existing analog installations, a transition between analog and IP will require careful consideration. As such, Synectics strongly recommends a consultation for any replacement camera stations to ensure all physical and technical parameters are considered and full system compatibility is assured.

1.3 EOL Notification Date

10th October 2017

Please be informed that Synectics will continue to accept orders for products contained in this notification after the effective date. However, due to the increasingly limited availability of analog camera modules, orders for complete camera stations and spare parts will be satisfied on a first-come, first-served basis.

In order to facilitate current and future business in relation to existing installations that currently use analog cameras, Synectics strongly encourages the consideration to transition over to an IP solution. Synectics can help with this endeavour by optimizing the migration to IP HD, offering various solutions that make use of existing coax and fiber infrastructure.

1.4 End of Service Definition

This notice serves as formal communication of Synectics' intent to end the life of the product noted. Once the End-of-Service timeline is reached, no guaranteed further support will be provided in the event of issues, except for those customers with valid warranty or project extensions.

Synectics will maintain spares and support capability throughout the life of contracts in place.

Recovery plans and/or upgrades may be performed in accordance with service plans or upgrade agreements as agreed prior to EOL.